



TRAKSIFY COMPANION User Instructions

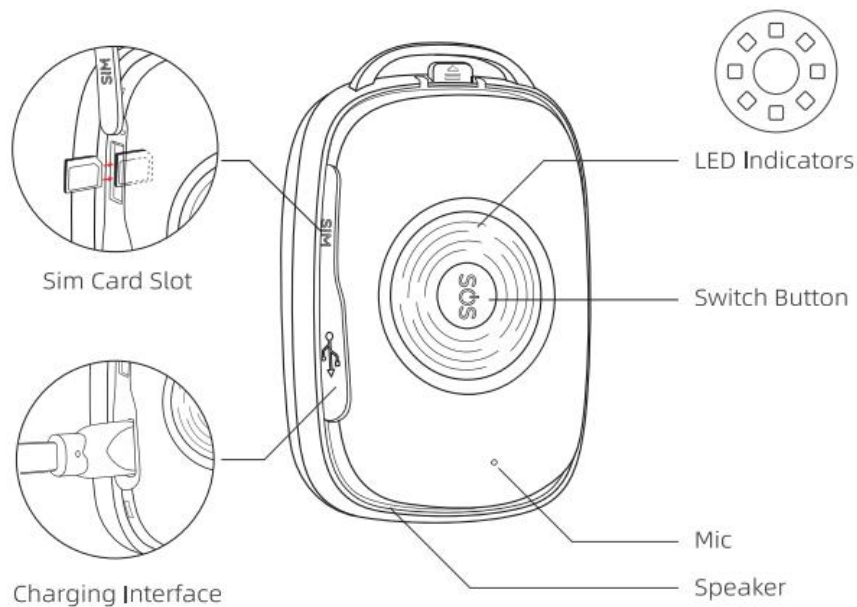
Please read these instructions carefully before using the TRAKSIFY COMPANION. Please keep these instructions at a safe place for future reference.

Introduction:

Thank you for purchasing the **TRAKSIFY COMPANION**. The **TRAKSIFY COMPANION** is an active GPS tracker with added QR code functionality allowing the device owner to create an online profile for an easy lost and found recovery of what matters the most to the owner, a person, a pet or any other asset.

The product has been pre-configured and pre-installed with a SIM card. Please do not remove the provided SIM card as it will not work with any other device. In case you need any additional support please visit <https://traksify.com/> for help.

Product Overview:





Intended Use:

The GPS asset tracker is designed to provide real-time location monitoring and tracking of persons, pets and valuable assets such as vehicles, equipment, and personal belongings. Users can utilize the device to maintain oversight of their assets, enhance security measures, and facilitate efficient asset management. The tracker is intended to assist in safeguarding valuable assets by offering location visibility, geofencing capabilities, and detailed asset movement history. It is meant to be employed as a tool for optimizing asset security, minimizing the risk of theft or loss, and streamlining asset tracking and recovery processes.

Do not use the device for any other purpose!

Charging the Device:

Before use, please charge the battery with the provided USB cable or with a standard wireless charger (not included). When the device is fully charged, the red LED will be off. To check the battery status short-press the center SOS button. The more green LED lights are lit, the more battery charge remains available.

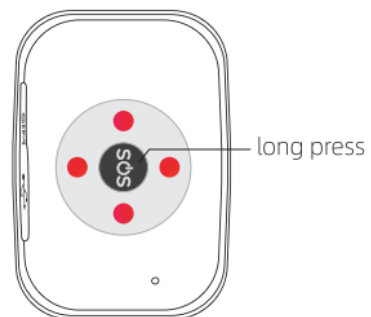
LED Indicator:

To turn the device ON long-press the center SOS button for at least 3 seconds. To turn the device fully OFF long press the center SOS button for at least 5 seconds.

- Power On: Long Press
Indicator: Multiple color lights flashing



- Power Off: Long Press
Indicator: Red Lights on then off



- Signal Indicator
(Lights off when it is ready)



🔵 Blue lights flashing
(Searching Network)



🟢 Green lights flashing
(Searching GPS Signal)

- Charging Indicator
(Lights off when fully charged)



🔴 Red lights rotating
(Charging)

Tracking Platform and App:

Detailed instructions are available by scanning the following QR Codes:



English Instructions



German Instructions

Additional help resources:

- Knowledgebase : <https://traksify.tawk.help/>
- Support Desk : <https://traksify.com/contact-us/>
- FAQ's : <https://traksify.com/faqs/>

Technical Specifications:

Network	: NB-IoT or 4G with Fallback to 2/3G
GPRS transmit by	: TCP/IP
Working voltage	: 3.4 - 4.2 V DC
GNSS accuracy	: ≤2.5 m (CEP50)
GPS Chipset	: AT6558R
GNSS	: GPS, GLONASS, Beidou, Galileo, QZSS
GNSS sensitivity	: Cold start: -146 dbm, Reacquisition -157 dbm, Tracking: -157 dbm
GNSS start time	: Cold start TTFF : <31s, Warm start TTFF: <21s
Working temperature	: -20 °C + 70 °C
Working humidity	: 20 % - 80 % RH
Waterproof	: IP66
Color	: White
Dimension	: 2.36 x 1.57 x 0.83 inch (60 x 40 x 21 mm)
N.W.	: 41.5 g
Battery	: 800 mAh

Final Notes and Cautions:

1. You must comply with the user instructions to extend the life of the device.
2. Don't use & store the device in dusty places.
3. Don't put the device in overheated or over-cooled places.
4. Only clean the device with a piece of dry cloth. Don't clean with any chemical detergent.
5. Don't disassemble or refit the device.
6. Never remove the SIM card from the device.
7. Do not replace the internal battery of the device.
8. Do not use the device for any illegal purpose.
9. Never attempt to open the device for repair purposes. Seek professional support instead!

Product Warranty:

The TRAKSIFY COMPANION comes with a limited warranty of 12 months from the day the device has been registered at TRAKSIFY.Com. The limited warranty period includes repair or replacement of the device related to poor workmanship or technical faults. Excluded are damages or faults related to mishandling of the device, unauthorized attempts to repair the device or damages caused by prolonged exposure to hot or cold environments. The internal battery is generally not covered under the warranty terms. Claims must be made in written form either by post or by online form.

